AGENDA

I.	Introduction	
	A. Trainers	
	B. Trainees	
	C. Overview of Day Active Listen.	
	D. Responsbility of Trainee	Tony
II.	Round Robin Role Play	David
III.	Types of Calls	
	A. Coming Out	
	Opposite Sex Calls	
	Lonely/Difficulty Meeting People	
	? Disturbed	
	Seduction Calls	Michael/ Jim
	B. Habitual	
	Bar	
	Refferals	
	AIDS/Safe Sex	
	Abusive/Crank	
	Suicide	Tony/ David
IV.	Break-Tour Phone Area (Opening and Closing Procedures)	
	A. 1 group of 3	Michael
	B. 1 group of 3	Tony
	C. 1 group of 4	David
V.	Overview of Active Listening/Exploring Alternatives	Jim
	A. Role Play	Michael/ David
	B. Discussion	All
	C. Practice Active Listening Responses	All
	D. Ending A Call	Tony
VI.	Break-Practice: Role Play (2 groups)	
	1 Group	Tony/ David
	1 Group	Michael/ Jim
VII.	Break-Assign Trainer	Tony